

Mobile Application Privacy Policy

BVM Holdings Ltd in association with LifeWorks and other third-party partners collects, uses and shares information when you download, register with or use our mobile applications ("Apps"). For more detailed information on how we processes your information, please review the More To Me <u>Privacy Policy</u> and our <u>EU and UK Privacy Addendum</u>.

Information we collect

Collectively we may collect:

- Personal information, such as contact, employment or health information you provide to register and use our Apps; and
- Technical information, such as data about your usage of an App (e.g., crash logs), data about your device (device type, operating system etc.) and its interaction with an App, and device geolocation information.

How we use your information

We may use information collected through our Apps to:

- Complete registrations, transactions or services requested through our Apps;
- Contact you in connection with services or inquiries requested through our Apps;
- Keep you posted on latest announcements and offerings;
- Personalise the content and features of our Apps;
- Review the quality of our Apps, and improve their functionality;
- Develop products and services, including new Apps and features;
- Create de-identified information for data analytics and other purposes;
- Generate and share anonymized analytics and industry benchmarking; and
- Comply with laws and regulations and lawful requests or orders.

As an organisation, More To Me in association with LifeWorks and our third-party service providers process and store personal information in various countries around the world. We only keep your information as long as it is contractually, operationally or legally necessary. When we no longer need the information, it is either destroyed or made anonymous.

Your choices

You may access, modify, or delete your personal information by logging into our Apps using your username and password and visiting your account settings. You may opt-out of all future collection of information by uninstalling our App from your mobile device.

- Notifications and location data. When you access our Apps, you may be asked whether you
 will allow us to access your location while you are not using the App and/or whether you
 would like to receive notifications on your device. If you click "allow", you can later opt-out
 by updating the privacy settings on your device or in the App itself. If you block the use of
 location information, some parts of our Apps may not function properly.
- Information on your device. The ability to collect certain personal information is controlled by your device settings (e.g., access to contacts, photos). If you choose not to allow this access, some services may not operate effectively. Refer to the documentation for your device regarding how to allow or block the collection of certain device information.

Contact information

If you have any questions or concerns about this policy or our handling of your personal information, or if you want to make a complaint, please communicate in writing with our Privacy Officer at:

By regular mail: Privacy officer

More To Me

Unit 15, Brickfield Lane,

Chandlers Ford, Southampton

SO53 4DR

By electronic mail: gary@moretome.co.uk

Please note that we may need to confirm your identity, request additional details and work with other third parties to respond to you or to look into your concerns or complaint.

Changes to our privacy policy

We may modify this notice from time to time and will post the most current version online.